

Sometimes people's wellbeing can be affected if they are feeling unsupported at home, or worried about minor housing and repair problems that they feel they cannot tackle alone.

Handy Person services offer help with small repairs (putting up curtain rails, shelves and pictures) safety measures (fitting smoke alarms, carbon monoxide detectors, grab rails) home security (door and window locks, door viewers, door chains) energy efficiency checks (draught excluders, energy efficient lightbulbs etc)

ASK: "I can see that you are concerned about tackling these issues on your own . Can we have a chat about the support you need? "

Listen and look for their response.

ADVISE: Offer brief advice containing the following:

"Whatever your circumstances, there is help and support for you"

"You are not alone – there are services to help you"

"There is help for small house repairs and other things that will help you to feel safe and secure at home"

POP IN A POSITIVE: *"Lots of people have found with the right help and support can make all the difference"*

OFFER A LEAFLET: with tips and local numbers to access Handy Person services

EXIT STRATEGY –

for those who are OK: Provide positive reinforcement.
'Well done, keep it up!'

EXIT STRATEGY –

for those not interested: Close the conversation
'It's fine if you don't want to discuss this now. We can chat some other time'

ASSIST: Signpost to Age UK, local council advice lines

Stay Safe Around the House

For information on gas, electrical and fire safety and much more see

http://www.ageuk.org.uk/Documents/EN-GB/Information-guides/AgeUKIL7_Home_Safety_Checker_inf.pdf?epslanguage=en-GB?dtrk=true